

# Haverhill COVID-19 Community Resources

*This document is intended to provide information for residents in the City of Haverhill to access resources during the COVID-19 outbreak. We will try our best to update the information as it is updated and comes in.*

## Education/Schools

- All Haverhill public schools are closed through April 7.
- [Haverhill public schools information](#)

## Health Information

- Global: [Updates from the World Health Organization \(WHO\)](#)
- Federal: [Updates from the Centers for Disease Control and Prevention \(CDC\)](#)
- Massachusetts: [Massachusetts Department of Public Health \(MDPH\) Coronavirus Updates](#)
- Boston: Public Health Commission Fact Sheets - [English](#), [Spanish](#), [Portuguese](#)
- Haverhill: Department of Public Health: (978) 374-2338

If you have symptoms, the Massachusetts Department of Public Health says you should contact your healthcare provider, the Haverhill Department of Public Health, and the Massachusetts State Epidemiology line at (617) 983-6800; and **always call ahead** to the healthcare facility if you are intending to go in person to check symptoms or get tested so they can prepare precautions to protect other patients and healthcare workers.

## Seniors

- All group activities and community meals have been canceled at the Citizen's Center.
- The offices of the Council on Aging, Recreation Department, and Veterans Department, housed in the Citizen's Center, are open by appointment and by phone: (978) 374-2390.
- Meals on Wheels is still delivering meals.
- Northern Essex Elderly Transportation (NEET) program is still running.
- SHINE program for medicare is still available by phone. The team is working remotely and checking the voicemail box frequently. Please leave a message and a worker will call you back.
- Nursing homes cannot accept visitors at this time, with the exception of hospice. Please call your individual facility if you have specific questions about visitation policies.
- On Tuesdays, Wednesdays and Thursdays, Market Basket stores will be open only to those 60 years and older from 5:30 am to 7:00 am.

## Food and Meal Services

- For those facing food insecurity:
  - [Students and Families can access meals through the Haverhill Public Schools](#)
  - Call Project Bread's FoodSource Hotline to receive help with food resources in our community: 1-800-377-1292
- Sacred Hearts Food Pantry is open Monday, Wednesday, and Friday from 8:15 a.m. until 11:00 a.m. Participants are asked to wait outside using social distancing in line while they wait to check in at the usual door facing the parking lot. Prepackaged bags of food may then be picked up at the next door. We are accepting new participants.
- The Salvation Army is doing a modified food pantry service with pre-packed boxes on Mon-Wed-Fri mornings from 9:30-11 am. New clients are welcome. They are serving bag lunches on Tues-Thurs-Fri at noon in place of the regular meal service.

### Meal and Pantry Locations >>>

**Second Spanish Church Assembly of God:**  
253 Washington St. | 978.374.1037

**All Saints:** 120 Bellevue Ave. (Rectory) | 978.372.7721

**Brookridge Church:** 232 Main St. | 978.372.3933

**Calvary Baptist Church:** 13 Ashland St. | 978.373.6466

**Changing Lives Christian Church:**  
17 Newcomb St. | 978.373.7373

**Citizen Center:** 10 Welcome St. | 978.374.2390

**Common Ground Café:** 194 Winter St. | 978.372.3336

**Elder Services of M.V. (Brown Bag):** | 978.683.7747

**Joyful Ladle (Trinity Episcopal Church):**  
26 White St. | 978.372.4244

**Open Hearts First Baptist:** 217 Main St. | 978.374.7491

**Sacred Hearts (Pantry is behind rectory):**  
16 Carlton St., Bradford | 978.373.1281

**Salvation Army Church:** 395 Main St. | 978.420.4192

**Somebody Cares New England:**  
358 Washington St. | 978.912.7626

**Universalist Unitarian Church (UUC):**  
16 Ashland St. | 978.372.5173

**Community Action Drop-In at UUC:** 978.241.9623

**Open Hand Pantry at UUC:** 978.372.0260

**Veterans' Food Pantry (For Veterans & Families Only):**  
10 Reed St. | 978.372.3626

**West Congregational Church:** 767 Broadway | 978.373.3034

### Other Community Resources

**Food Stamps and Other Benefits:**  
**Department of Transitional Assistance (SNAP):**  
280 Merrimack St., Lawrence, MA | 978.725.7100

**Project Bread FoodSource Hotline:** 800.645.8333

**Safelink Wireless (Cellphones):** 800.723.3546

**WIC (Women, Infants and Children):** 978.374.2191

**Clothing & Household Items:**  
**All Saints Thrift Shop:** 120 Bellevue Ave. | 978.373.1652  
*Mon. & Wed. 8:30-11am; 1st and 3rd Sat. of the month 10am-Noon*

**Salvation Army Store:** 132 Merrimack St. | 978.374.7355  
*Mon.-Sat. 8:30am-5pm*

**Ruth's House:** 111 Lafayette Sq. | 978.521.5575  
*Tues.-Fri. 9am-5pm (Voucher Use 10:30am-2:30pm); Sat. 9am-3pm*

**Common Ground Thrift Store:** 194 winter St. | 978.372.3336  
*Mon.-Sat. 10am-4pm*

**Elder Services:**  
**Elder Services of Merrimack Valley:** 800.892.0890  
**Meals on Wheels:** 978.683.7747

**Element Care's PACE Program:** 877.803.5564

**Senior Adult Behavioral Medicine:** 978.521.8360

**Veteran's Services:**  
**Haverhill's Veteran's Agent:** 978.374.2351 x32  
**VA Health Clinic:** 978.372.5207  
**Veteran's Northeast Outreach Center:** 978-372-3626

### Haverhill Meal and Pantry Schedule\*

(Please call organizations for holidays & special events)

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>MEALS</b>	7:00-9:00am Common Ground Café (Breakfast)  9:00-10:30am Common Ground Café (Coffee with a message)  2:00-4:00pm Open Hearts First Baptist Church (Community Meal)  Last Sunday of the Month: 4:00-5:30pm Brookridge Com- munity Church	8:00am-Noon Community Action Drop-In Center at UUC (Light Breakfast AND Bag Lunch)  Noon-2:00pm Common Ground Café (Lunch)  2:00-4:00pm Common Ground Café (Coffee/Snacks)  4:00-6:00pm Citizen Center (Community Meal)  *Except on Holidays	8:00am-Noon Community Action Drop-In Center at UUC (Light Breakfast)  Noon-1:00pm The Salvation Army  Noon-4:00pm Common Ground Café (Coffee/Snacks)  4:00-6:00pm Van Meal His Provi- sion at GAR Park	8:00am-Noon Community Action Drop-In Center at UUC (Light Breakfast)  11:30am-1:30pm The Joyful Ladle  Noon-4:00pm Common Ground Café (Coffee/Snacks)  4th Wednesday of the Month: Noon-1:00pm Open Hearts First Baptist Church (Senior luncheon 60 yrs. old +)  4:00-6:00pm Van Meal His Provi- sion at GAR Park	8:00am-Noon Community Action Drop-In Center at UUC (Full Breakfast)  Noon-1:00pm The Salvation Army  Noon-4:00pm Common Ground Café (Coffee/Snacks)  4th Wednesday of the Month: Noon-1:00pm Open Hearts First Baptist Church (Senior luncheon 60 yrs. old +)  4:00-6:00pm Van Meal His Provi- sion at GAR Park	8:00am-Noon Community Action Drop-In Center at UUC (Light Breakfast)  Noon-1:00pm The Salvation Army  Noon-2pm Common Ground at GAR Park (Bag Lunch)  Noon-4pm Common Ground Café (Coffee/Snacks)	7:00-9:00am Common Ground Café (Breakfast)  Last Saturday of the Month: 11:30am-1:00pm 2nd Spanish Church  1 <sup>st</sup> and 3 <sup>rd</sup> Saturday of the Month: 4:00-5:00pm Universalist Unitarian Church (Community meal)  2 <sup>nd</sup> and 4 <sup>th</sup> Saturday of the Month: 4:00-5:00pm Calvary Baptist Church
<b>FOOD PANTRY</b>	None	8:15-11:15am Sacred Heart Food Pantry  9:30-11:00am The Salvation Army Pantry (Door #5 in back)  4:00-7:00pm Open Hand Pantry at UUC  2nd and 4th Tuesday of the Month: 3:00-5:00pm (effective Jan 2020) All Saints Pantry  *CALL FIRST! 1st Tuesday of the Month: Elder Services of MV (Brown Bag Program)	10:30am-2pm Veterans' Food Pantry  (*For Veterans and Their Families Only)  4:00-7:00pm Open Hand Pantry at UUC  2nd and 4th Tuesday of the Month: 3:00-5:00pm (effective Jan 2020) All Saints Pantry  *CALL FIRST! 1st Tuesday of the Month: Elder Services of MV (Brown Bag Program)	8:15-11:15am Sacred Heart Food Pantry  9:30-11:00am The Salvation Army Pantry (Door #5 in back)  Noon-2pm Merrimack Valley Hope Mission at GAR Park  1:30-5:00pm Mobile Health Unit at GAR Park (Joyce Lander, NP)	10:00am-2pm Veterans' Food Pantry  (*For Veterans and Their Families Only)  Last Thursday of the Month: *Under 65 yrs. old 8:30-11am *For those in wheelchairs or 65+ 11am-Noon Somebody Cares New England (*Serving the Mt. Washington area)	8:15-11:15am Sacred Heart Food Pantry  9:30-11:00am The Salvation Army Pantry (Door #5 in back)  11:30am-2:30pm Mobile Health Unit at GAR Park (Joyce Lander, NP)  Noon-2pm Merrimack Valley Hope Mission at GAR Park  6:00-8:00pm Calvary's Pantry at Calvary Baptist Church	1st & 3rd Saturday of the Month: 10:00am-Noon All Saints Pantry  3rd Saturday of the Month (Nov- Dec) and Last Saturday of the Month (Jan-Oct): 10:30am-1:00pm Common Ground Café

\*Additionally, visit the Farmer's Market from June through October. Saturdays 9am-1pm, located at 51 Merrimack St.

## Small Businesses & Non-Profits

How you can support local businesses:

- Many Haverhill restaurants are open for takeout. [See our current list here](#)
- Many Haverhill businesses are still open, working remotely, or providing online shopping and service options. [See our current list here.](#)
- **Local non-profits are looking for donations of food, household items, and supplies during this time.** [See our current list here.](#)

How to access support for your local business or non-profit:

- Small Business Administration Economic Injury Disaster Loan (EIDL) Program
  - The U.S. Small Business Administration (SBA) is offering low-interest federal disaster loans for working capital to Massachusetts small businesses suffering substantial economic injury as a result of the Coronavirus (COVID-19).
  - Applicants may apply online, receive additional disaster assistance information and download applications at <https://disasterloan.sba.gov/ela>.
  - Applicants may also call SBA's Customer Service Center at (800) 659-2955 or email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov) for more information on SBA disaster assistance.
  - Completed applications should be mailed to U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.
  - The deadline to apply for an Economic Injury Disaster Loan is **Dec. 18, 2020**
- Small Business Loan Fund: \$10 Million was announced for small business loans up to \$75,000. Small businesses with fewer than 50 employees can apply for a Small Business Loan here: <https://www.empoweringsmallbusiness.org/>
- The Department of Revenue is in the process of rolling out regulations that will allow small businesses to defer their sales, meals, and occupancy taxes for March, April, and May and instead make the payment by June 20, 2020.

*Federal Level:*

- For small businesses & nonprofits: if you have been impacted by COVID19, the U.S. Small Business Administration is offering loans through funding provided by the Coronavirus Preparedness and Response Supplemental Appropriations Act that was recently passed by Congress and signed into law by the President.

## Government

- 3-1-1 is the City of Haverhill call center
  - For information on which City of Haverhill departments are open and closed please visit: [https://www.cityofhaverhill.com/alert\\_detail.php](https://www.cityofhaverhill.com/alert_detail.php)

- Find updates on Haverhill's [website](#), on [Facebook](#), and on [Twitter](#).
- 2-1-1 - Dial to reach the State's call center for information and answers to your questions. It is free and multilingual.
- The Haverhill Public Library has materials accessible from home, such as e-books, magazines, music, and movies available here: <http://www.haverhillpl.org/blog/home/2020/03/hpl-resources-accessible-from-home/>
- State Representative Andy X. Vargas: (978)-228-1233 or [andy.vargas@mahouse.gov](mailto:andy.vargas@mahouse.gov)
- State Senator Diana DiZoglio: (617) 722-1604 or [Diana.DiZoglio@masenate.gov](mailto:Diana.DiZoglio@masenate.gov)
- Congresswoman Lori Trahan: (202) 225-3411 or <https://trahan.house.gov/contact/>
- Senator Ed Markey: 617-565-8519 - [Senator Ed Markey](#)
- Senator Elizabeth Warren: 617-565-3170 - [Senator Elizabeth Warren](#)

### **Transportation**

- The Merrimack Valley Regional Transit Authority (MVRTA) has several service changes. Alerts can be found here: <https://www.mvrta.com/alerts/>
  - As of March 17, 2020, the MVRTA will be reducing service to and from Boston: <https://www.mvrta.com/alerts/boston-commuter-service-reduction/>
  - MVRTA will pause its transit operations and there will be no fixed-route service or EZ Trans service.

### **Unemployment**

- The 1-week waiting period to apply for unemployment has been waived. [Apply for unemployment here.](#)
- Here is a link to a [video that shows you how to apply.](#)
- Over the phone, call 1-617-626-6800 or 1-877-626-6800 for assistance.

### **Utilities**

- There is currently a moratorium, issued by the Department of Public Utilities, to suspend all shut-offs of gas and electric utilities, including Municipal Light and Gas Plants, for residential customers during the COVID-19 State of Emergency.

### **Travel**

- The United States State Department has [information for citizens and residents abroad or traveling internationally](#)

## **Taxes**

Treasury Secretary Steven Mnuchin announced that taxpayers will have an additional 90 days to pay their federal income taxes — but you still must file your taxes by the April 15 deadline. You can file for an extension, though that must also be completed by April 15. If you owe taxes: This is good news, as you'll have more time to pay. If you're due a refund: It's business as usual. More information on the [IRS COVID-19 site](#).

## **Immigration**

As of March 18, U.S. Citizenship and Immigration Services has suspended routine in-person services until at least April 1 to help slow the spread of Coronavirus Disease 2019 (COVID-19). USCIS staff will continue to perform duties that do not involve contact with the public. For emergency assistance, visit: <https://www.uscis.gov/contactcenter>